

REFRESHER POLICY

1. PURPOSE OF POLICY

This document outlines the Refresher Policy for full compliance upon confirmation receipt of the refresher course attendance at Equinet Academy.

2. MODE OF DELIVERY

- Refresher seats are valid for redemption within 1 year from course start date and may be redeemed as online sessions (Synchronous E-Learning classes conducted via Zoom) only.
- Requests to sit in during in-person sessions will be reviewed on a case-by-case basis by the management, as to keep in line with SkillsFuture Singapore's mandate of no more than 20-24 pax allowed per course session.

3. PARTICIPATION

- Refreshers will take on the role of an observer and are not required to participate in the class activities or attempt the assessments (if applicable), but may ask questions during lessons.
- Trainees who are re-sitting the course to attempt the assessments will be permitted to partake in the class activities.
- Refreshers may also consider registering for our 3-Hour Clinic Sessions for an in-depth, small group consultation with our respective course trainers. They may book their clinic sessions through the respective course resource libraries via our [Learning Portal](#).